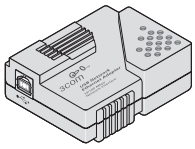
3Com

Installation Guide

USB Network Ethernet Adapter



Part Number 09-2054-000

Before You Begin

You have just purchased the 3Com® USB Network Ethernet Adapter. The USB connection is the easiest way to connect a computer to a Broadband modem, Ethernet hub, home gateway, or any other Ethernet Internet device.

Please read this *Installation Guide* before you begin installation. If you have questions or problems during installation, see the "Troubleshooting" section.

Download Valuable Free Software

3Com offers Preboot Execution Environment (PXE) software for this product. PXE allows a system administrator to manage the PC remotely, which reduces the number of support visits to the PC and can decrease total cost. PXE support for this product is available with 3Com's MBA on Disk. To download MBA on Disk for free and to obtain more information on PXE, go to:

http://www.3Com.com/managedpc.

Then click *Managed PC Boot Agent on Disk (MBA on Disk).*

Supplied and Required Items

Review these lists of items to be sure you have everything ready to install the USB Network Ethernet Adapter.

Supplied:

- 10/100* Mbps USB Network Ethernet Adapter
- 2 ft USB cable
- Installation diskette
- This *Installation Guide*

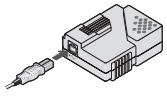
* This adapter is compatible with 100Base-TX networks, but the throughput is based on the bandwith of USB 1.0/1.1.

Required (Not Supplied):

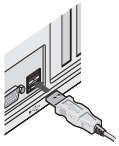
- Standard category 5 Ethernet cable with 2 male RJ-45 connectors
- Computer running Microsoft® Windows® 98, Windows 2000 Professional, or Windows Me operating system with:
  - Available USB port
  - 66 MHz processor or higher

① Connect the USB Network Ethernet Adapter to the Computer

A. Insert the round connector on the USB cable into the USB port on the USB Network Ethernet Adapter



B. Insert the flat connector on the USB cable into an available USB port on your computer.



Windows automatically detects the USB Ethernet Adapter and displays the New Hardware Found screen. Windows then prompts you to search for a driver.

Note: *If Windows does not automatically detect the device, click Windows* Start*, select* Settings *and then click* Control Panel*. Then click the* Add/Remove Hardware *icon and follow the on-screen prompts.*

C. See "Install the USB Network Ethernet Adapter Driver" for step-by-step instructions

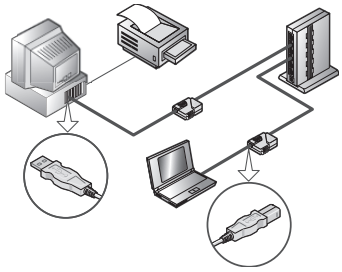
② Install the USB Network Ethernet Adapter Driver

A. Insert the Installation disk into the floppy drive, and follow the on-screen prompts to install the driver file from the disk.
Windows automatically installs the driver.

Note: *If Windows prompts you to restart the computer, follow the prompt to restart the computer.*

B. See "Connect the USB Network Ethernet Adapter to the Ethernet Port" to finish the installation.

Note: *The illustration below shows one example of how the USB Network Ethernet Adapter is used to connect multiple devices on a home network.*

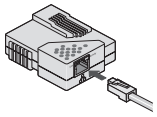


③ Connect the USB Network Ethernet Adapter to the Ethernet Port

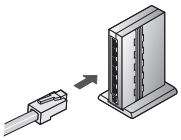
CAUTION: *Use only an Ethernet cable to make this connection. Inserting a telephone cable into the Ethernet port can damage either device*

A. Insert the Ethernet cable into the Ethernet port on the USB Network Ethernet Adapter.

Note: *The Ethernet cable is not included. See "Before You Begin" for more information.*



B. Insert the other end of the Ethernet cable into an available Ethernet port on a broadband modem, hub, home gateway, or other Ethernet Internet device.



C. The installation is complete. To verify the IP address, see "Release and Renew the IP Address."

④ Release and Renew the IP Address

Note: *For more information about this procedure, consult the Microsoft documentation that came with the computer.*

Windows 98/Me Users:

A. Click Windows *Start* and select *Run*.
B. In the *Open:* field, type **`winipcfg`** and click *OK*.
The IP Configuration screen appears.
C. Select *3Com USB Network Ethernet Adapter* from the drop-down menu.
D. Click *Release* and then click *Renew*.
Windows releases and renews the IP address.
E. Exit the IP Configuration screen and return to the Windows desktop.

Windows 2000 Users:

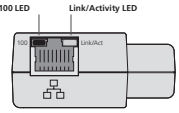
A. Click Windows *Start* and select *Run*.
B. In the *Open:* field, type **`command`** and click *OK*.
An MS-DOS Prompt screen appears.
C. At the C:\ prompt, type **`ipconfig /release`** and press Enter.
Windows releases the IP address.
D. Then type **`ipconfig /renew`** and press Enter.
Windows renews the IP address.
E. Exit the MS-DOS prompt and return to the Windows desktop.

Troubleshooting

This section offers answers to specific questions you may have during installation and setup. For additional information, contact 3Com technical support. See "Support Resources" on the back side of this guide for detailed contact information.

Using the LEDs to Diagnose Problems

As shown below, the USB Network Ethernet Adapter has two light emitting diodes (LEDs). You can use these to diagnose installation and connection problems.



The following tables describes how to interpret the LED signal. The 100 signal varies depending on the speed of the device that is connected to the USB Network Ethernet Adapter. If you detect a problem, contact 3Com technical support.

100 (yellow)	Link/Act (green)	Description
OFF	OFF	No Ethernet Connection
OFF	ON	10 Mb/s Link Connection
OFF	FLASHING	10 Mb/s Transmissions
ON	ON	100 Mb/s Link Connection
ON	FLASHING	100 Mb/s Transmissions

Frequently Asked Questions (FAQ)

This section provides answers to frequently asked questions about installation and use of the USB Network Ethernet Adapter.

Q: How do I know if USB is enabled on the computer?

A: Follow this procedure to verify that USB is enabled on your computer:

(1) Right-click the My Computer icon on your Windows desktop, (2) Click *Properties* and then click the *Device Manager* tab (Windows 2000 users click the *Hardware* tab and then click *Device Manager*), (3) Double-click *Universal Serial Bus Controller*. If USB is enabled on your computer, *Universal/Open Host Controller* appears below this listing.

Q: Should the computer be powered off when I connect or disconnect the USB Network Ethernet Adapter?

A: No, the power can remain on during installation.

Q: What if I do not have an available USB port on the computer?

A: If you do not have an available USB port on your computer, you can use a USB hub. A USB hub is a peripheral that expands the number of USB ports available to the computer.

Note: *You must use a USB hub that is self-powered. The computer cannot provide sufficient power to run both the USB hub and the USB Network Ethernet Adapter.*

Q: How do I remove the USB Network Ethernet Adapter driver file or an incomplete installation?

A: Follow this procedure to uninstall the driver file:

(1) From the Windows *Start* menu, select *Settings* and then *Control Panel*, (2) Double-click the Add/Remove Programs icon, (3) Click the *Install/Uninstall* tab and select 3Com USB Network Ethernet Adapter, (4) click *Add/Remove* (Windows 2000 users click *Change/Remove*) and then click *Yes*.

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3Com Corporation
5400 Bayfront Plaza,
PO Box 58145
Santa Clara, CA 95052-8145
(408) 326-5000

Regulatory Information

Manufacturer's Declaration of Conformity

FCC Declaration of Conformity

We declare under our sole responsibility that the

3Com USB Network Ethernet Adapter

to which this declaration relates, is in conformity with the following standards or other normative documents:

- ANSI C63.4-1992 Methods of Measurement
- Federal Communications Commission CFR 47 Part 15, subpart B

  15.107 (e) Class B Conducted Limits

  15.109 (g) Class B Radiated Emissions Limits

FCC Class B Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful electromagnetic interference, and

(2) this device must accept any interference received including interference that may cause undesired operations.

FCC Notice: Radio and Television Interference

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

The user may find the following information prepared by the Federal Communications Commission helpful: The CIB Interference Handbook and The CIB Telephone Interference Bulletin.

These documents are available on the Internet through the FCC Compliance and Interference Bureau Home Page at http://www.fcc.gov/cib listed under documents. Select CIB Interference Handbook or CIB Telephone Interference Bulletin.

CAUTION: *CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THIS EQUIPMENT.*

UL and CSA Listing

This information technology equipment is UL and CSA listed for both the US and Canadian markets respectively.

Canadian Notice:
This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled Digital Apparatus, ICES-003 of Industry Canada.

Cet appareil numérique respecte les limites de bruits radio-électriques applicables aux appereils numériques de la Classe B préscrites dans la norme sur le matériel brouilleur:Appareils Numériques, NMB-003 édictée par l'Industrie Canada.

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This warranty applies to customers located in the United States, Australia, Canada (except Quebec), Ireland, New Zealand, U.K., and other English language countries, and countries for which a translation into the local language is not required.

3Com USB Network Ethernet Adapter

Hardware

3Com warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for the following length of time from the date of purchase from 3Com or its authorized reseller:

one (1) year.

3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, 3Com may, in its sole discretion, refund to customer the purchase price paid for the defective product. All products that are replaced will become the property of 3Com. Replacement products may be new or reconditioned. 3Com warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

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3Com warrants to Customer that each software program licensed from it will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from 3Com or its authorized reseller. 3Com warrants the media containing software against failure during the warranty period. No updates are provided. 3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective media with software which substantially conforms to applicable 3Com published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. 3Com makes no warranty or representation that its software products will meet Customer's requirements or work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected. For any third party products listed in the 3Com software product documentation or specifications as being compatible, 3Com will make reasonable efforts to provide compatibility, except where the non-compatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with 3Com's published specifications or user manual.

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PO Box 58145
Santa Clara, CA 95052-8145
(408) 326-5000

Support Resources

90-Day Free Installation Support

3Com provides free installation and troubleshooting support for ninety (90) days from the date of purchase. Telephone support is available in the United States and Canada Monday through Friday from 6:00am to 9:00pm (PST) and Saturday from 9:00am to 3:00pm (PST). Call the number for your country (regular telephone charges apply):

North America

Canada: 847 262 3700

United States: 847 262 3700

Europe, Middle East and Africa

See http://www.3com.co.uk/support/emea.html for a listing of most updated EMEA numbers:

Austria: 43179567125

Belgium (Flemish): 0 70 700 985

Belgium (French): 0 70 700 789

Denmark: 7010 7290

Finland: 01080-2784

France: 0825 830 161

Germany: 01805 404 985

Italy: 199 171 346

Netherlands: 0900 202 2004

Norway: 815 33 048

Portugal: 707 200 124

Spain: 902 160 454

Sweden: 077 152 8900

Switzerland: 0848 807230

UK: 0870 241 0594

Asia, Pacific Rim (APR)

Australia: 1 800 678 515

China: 10800 61 00137

Hong Kong: 800 933 486

India: 61 2 9937 5085

Indonesia: 001 800 61 009

Japan: 03 5783 1270

Malaysia: 1800 801 777

New Zealand: 0800 446 398

Pakistan: 61 2 9937 5083

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Singapore: 800 6161 463

South Korea: 00798 611 2230

Taiwan: 0080 611 261

Thailand: 001 800 611 2000

Online Support

3Com's online support is available at no charge and provides software and firmware upgrades, a knowledgebase, and other technical information about 3Com products. Visit our online support home page at:

http://support.3com.com/

If you are a customer outside of the United States, click *Countries* in the upper-right corner of this Web site, and select your country or region from the drop-down menu.

Returning the Product to 3Com

Contact 3Com technical support first. If the support representative determines that you need to return the product, you will receive a user service order (USO) number. You must have a USO number before returning the product to us. Ship the unit, postage paid, in a strong box made of corrugated cardboard with plenty of packing material. DO NOT sent the product back in the original box. Send ONLY the adapter (NOT guide, diskette, etc.). Include your USO number, name, and address on the shipping label as well as inside the package. If possible, send the package via a courier capable of tracking the progress of the shipment. Ship to the following address:

3Com
USO#_____
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Dock K, Building 4
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